

AUGUST 2014

	Telephone	Fax
Hermanus	028 313 8000	028 312 1894
Gansbaai	028 384 8300	028 384 0241
Kleinmond	028 271 8400	028 271 4100
Stanford	028 341 8500	028 341 0445

24 Hour Emergency	028 313 8000/8111
Fire Brigade	028 312 2400

Bulletin

Official newsletter of the Overstrand Municipality

Gansbaai's Chamber of Commerce Crowned Tops

Gansbaai's Chamber of Commerce has been crowned the AHI Western Cape's Chamber of Commerce of the Year. To the best of everyone's knowledge, this is the first time this honour has been bestowed upon Gansbaai.

Chairman Fanie Bothma said that this award was rather unexpected and came as a big surprise. "Through relentless hard work and perseverance, we managed to finalise many a project the past year. The positive attitude that reigns in our business chamber is contagious and we would like to continue building on that."

The AHI's annual conference held late in June kicked off with a gala evening at the

Alee Bleue Wine Estate in Simondium with the Western Cape Minister of Agriculture, Economic Development and Tourism, Alan Winde, officiating as guest speaker.

Minister Winde said government must create a climate in which businesses can flourish. "If commerce can go about its business with ease, the economy will grow and more people will be employed," he added.

In his address, Christo van der Rheede, the AHI's Chief Executive Officer, referred to the bottlenecks in the economy and stated quite explicitly that local economic development ought to be a top priority in all local authorities.



Chamber of Commerce of the Year: The executive team of the Gansbaai Chamber of Commerce has every reason to smile proudly: Neels Claassens (left back), Ben Gerecke, Jorene van der Merwe, DJ Heyns, Glenda Kitley (left front), Fanie Bothma (Chair) and René Beukes (Deputy-Chair).

Unlimited Tanker Callouts a Thing of the Past

Changes to sewerage charges make maintaining watertight conservancy tanks a must

With effect from 1 July 2014, single residential properties will no longer be granted an unlimited number of free-of-charge tanker callouts per month. In future, owners of these properties will have one of two options:

1. Either opt to pay a basic fee of R70 plus the infrastructure levy of R10,94 per month only (tariff code SE9A), with the understanding that every time a tanker service is requested, this service will be charged at R478 (office hours, i.e. weekdays before 15:00) or R956 (after hours) per removal of up to 5/6kℓ of sewerage per call; or
2. Pay a monthly fee of R103.90 plus R11,70 per kℓ of water used per month, based on a maximum of 35 kℓ per month (70% of 50 kℓ), plus the infrastructure levy of R10,94 per month (tariff code SE7A1), which will entitle you to a maximum of two tanker callouts during office hours at no additional charge per month. As per option 1 above, all additional service requests will be charged at

either R478 (office hours, i.e. weekdays before 15:00) or R956 (after hours).

Where in the past the tariff for option 2 allowed for an unlimited number of tanker requests per month per household, this is no longer sustainable since Council experienced a substantial (16%) increase in the number of service requests despite a decrease in water consumption in Overstrand.

This is largely attributed to storm water and ground water ingress into conservancy tanks, resulting in more service requests. In numerous instances, it was found that the volume of sewage removed per month exceeded the 70% of the actual water consumption per month, implicating leaking tanks.

Leaking tanks result in higher volumes of 'diluted' sewage having to be removed and treated which, in turn, causes an overloading of our sewerage tanker service as well as our sewerage treatment plants. This situation should be avoided at all cost, and home owners are urged to ensure that their conservancy tanks are watertight since this will definitely be in their best interest too.

Should you require further information and/or advice in this regard, please feel free to contact us on enquiries@overstrand.gov.za.



Operating a registered B&B or guesthouse? Don't forget to claim your rebate!

Registered B&Bs as well as guesthouses with up to five lettable rooms or less can apply for the following property rates rebate on the difference between business and residential rates:

- 1 x lettable room: 100%
- 2 x lettable rooms: 80%
- 3 x lettable rooms: 60%
- 4 x lettable rooms: 40%
- 5 x lettable rooms: 20%

Contact your nearest Overstrand administration office or call the revenue client service department, on **028 313 8000** for more information

FIRE BRIGADE SERVICES NO LONGER FREE OF CHARGE

With effect from 1 July 2014, property owners will be charged for Fire Brigade call-outs:

- Structural fires per hour or part thereof: R1 500
- Veld and other fires per hour or part thereof: R500

In addition, R300 will be levied for the issuing of certificates for flammable substances as well as inspections (third and thereafter) conducted in terms of fire safety compliance.

Call **028 313 8111** for further information.

MUNICIPAL ACCOUNTS: WHAT 2014/15'S MONTHLY MUNICIPAL ACCOUNTS WILL LOOK LIKE

BASKET OF TARIFFS - SINGLE RESIDENTIAL - 2014/2015				
HIGH CONSUMPTION				
Total mun. valuation: R3,5 m	Year 2013/2014	Year 2014/2015	Amount	% increase
Rates	828,00	952,20	124,20	15,00
Sewerage* Tariff Code: SE7A1+SE8A	423,72	450,24	26,52	6,26
Infrastructure basic charge: water, electricity & sewerage	41,70	41,70	0,00	0,00
Refuse Once per week	122,81	130,18	7,37	6,00
Electricity: Prepaid 1500kWh	2 015,61	2 176,66	161,05	7,99
Water 50 kℓ	805,65	854,08	48,43	6,01
VAT	477,33	511,40	34,07	7,14
TOTAL	4 714,82	5 116,45	401,63	8,52
HPP if applicable	82,80	95,22	12,42	15,00

BASKET OF TARIFFS - SINGLE RESIDENTIAL - 2014/2015				
SUB-ECONOMIC CONSUMPTION				
Total mun. valuation: R100,000	Year 2013/2014	Year 2014/2015	Amount	% increase
Rates	12,00	13,80	1,80	15,00
Sewerage* Tariff Code: SE7A1	27,02	28,73	1,71	6,32
Infrastructure basic charge: water, electricity & sewerage	41,70	41,70	0,00	0,00
Refuse Once per week	0,00	0,00	0,00	0,00
Electricity: Prepaid 350kWh	479,74	514,80	35,06	7,31
Water 10 kℓ	32,44	34,40	1,96	6,04
VAT	81,33	86,75	5,42	6,67
TOTAL	674,22	720,18	45,96	6,82

BASKET OF TARIFFS - SINGLE RESIDENTIAL - 2014/2015				
MEDIUM CONSUMPTION				
Total mun. valuation: R2,5 m	Year 2013/2014	Year 2014/2015	Amount	% increase
Rates	588,00	676,20	88,20	15,00
Sewerage* Tariff Code: SE7A1+SE8A	254,85	270,69	15,85	6,22
Infrastructure basic charge: water, electricity & sewerage	41,70	41,70	0,00	0,00
Refuse Once per week	122,81	130,18	7,37	6,00
Electricity: Prepaid 800kWh	1 041,21	1 122,32	81,11	7,79
Water 25 kℓ	304,35	322,63	18,28	6,01
VAT	247,09	264,25	17,16	6,95
TOTAL	2 600,00	2 827,97	227,96	8,77
HPP if applicable	58,80	67,62	8,82	15,00

BASKET OF TARIFFS - BUSINESS - 2014/2015				
VALUATION: MEDIUM (Three Phase)				
Total mun. valuation: R3,2 m	Year 2013/2014	Year 2014/2015	Amount	% increase
Rates	1 453,33	1 672,00	88,20	15,00
Sewerage* Tariff Code: SE7D1+SE8A 1	433,37	460,50	15,85	6,22
Infrastructure basic charge: water, electricity & sewerage	41,70	41,70	0,00	0,00
Refuse Once per week 3	368,43	390,54	7,37	6,00
Electricity: Credit meter 7000kWh	9 003,67	9 733,12	81,11	7,79
Water 40 kℓ	602,99	639,28	18,28	6,01
VAT	1 463,02	1 577,12	17,16	6,95
TOTAL	13 366,52	14 514,25	227,96	8,77
HPP if applicable	145,33	167,20	8,82	15,00

BASKET OF TARIFFS - SINGLE RESIDENTIAL - 2014/2015				
LOW CONSUMPTION				
Total mun. valuation: R1 m	Year 2013/2014	Year 2014/2015	Amount	% increase
Rates	228,00	262,20	34,20	15,00
Sewerage* Tariff Code: SE7A1+SE8A	187,30	198,87	11,58	6,18
Infrastructure basic charge: water, electricity & sewerage	41,70	41,70	0,00	0,00
Refuse Once per week	35,09	130,18	95,09	270,98
Electricity: Prepaid 350kWh	479,74	514,80	35,06	7,31
Water 15 kℓ	187,90	199,18	11,28	6,00
VAT	130,44	151,86	21,42	16,42
TOTAL	1 290,16	1 498,79	208,63	16,17
HPP if applicable	22,80	26,22	3,42	15,00

BASKET OF TARIFFS - VACANT ERVEN - 2014/2015				
VALUATION AVERAGE				
Total mun. valuation: R250,000	Year 2013/2014	Year 2014/2015	Amount	% increase
Rates	117,92	117,92	0,00	0,00
Sewerage* Availability	130,70	109,65	-21,05	-16,11
Refuse Availability	61,40	65,08	3,68	5,99
Electricity Availability	192,98	204,56	11,58	6,00
Water Availability	96,49	102,28	5,79	6,00
Infrastructure basic charge: water, electricity & sewerage	41,70	41,70	0,00	0,00
VAT	73,26	73,26	0,00	0,00
TOTAL	714,44	714,44	0,00	0,00
HPP if applicable	11,79	11,79	0,00	0,00

HPP - Hermanus Public Protection

*Sewerage: See article elsewhere in this issue on new tariff structure

WE DID OUR BEST TO KEEP THE IMPACT TO A MINIMUM - NOW DO YOUR BIT

Overstrand did its utmost to keep the impact of increases in rates and taxes to a minimum. Nevertheless, here are a few additional tips that may help you to keep your municipal account as manageable as possible:

Property rates:

- Go to the trouble of checking the valuation roll.
- Be sure to lodge any objections and/or to apply for any applicable rebates by no later than 30 September 2014.

Sewerage:

- Do note that any tanker services requested after 15:00 will be subject to an after-hour levy.
- Should you request that your sewerage tank be pumped but it is found that the suction point is broken and/or inaccessible, you will still have to pay for the callout fee.

Electricity:

- Do note that the electricity deposits for both credit and prepaid electricity meters have been adjusted with effect from 1 July 2014. The adjustment is 7.39% and R24 respectively.

Water:

- If you suspect that there is a water leakage on your property, it is your responsibility to determine whether the leakage is on your or the municipality's side - any leakage on your side of the water meter is your responsibility.
- Since you are liable for leakages on your side of the water meter, please ensure that you have sufficient cover against resultant water damage.
- As a further precaution, be sure to turn the mains off when you plan on being out of town for a while. In this way, unnecessary water losses and damage can be prevented.

Water and electricity meters:

- Make sure that your water and electricity meters are accessible. If we cannot read them readily, additional administrative fees will be levied.
- Do not tamper with any meters. This can cost you dearly and will result in all services being suspended immediately.
- You are welcome to request a second meter reading or a verification of a reading at a small administrative fee.

Keep your account details up to date:

- If you want us to respond promptly to your service requests, please ensure that we have

the correct address on record.

- To avoid having interest and levies charged on your account or, worse still, your services suspended, please settle your account on or before the 20th of each month.
- When paying an overdue account, please make sure that we have been furnished with the correct information: the amount you will be paying now, the name of the account holder and the part of the account that is being settled.
- And as convenient as electronic transfers may be, please take extra care when you enter the reference number or account name: All too often it takes us hours to relate deposits to actual accounts. Time is money, and someone has to pay for people's carelessness.
- Most importantly, bear in mind that failure to comply with any of the foregoing stipulations may result in interest or collection fees being levied and services being suspended.

Feel free to direct any questions regarding municipal levies to enquiries@overstrand.gov.za and be sure to visit your nearest municipal office to verify your account details.